



CENTRAL VERMONT HOME HEALTH & HOSPICE 2021 At a Glance Annual Report

2021 VISIT SUMMARY

Home Health Care (includes skilled nursing, rehab therapies, aides, and social work)	45,485
Hospice (includes nursing, aides, rehab therapies, social work, and bereavement)	9,335
Long Term Care (case management, aides, personal care, and homemaker)	16,269
Maternal Child Health (includes nursing, lactation, education, family support, social work, and Strong Families Vermont program)	1,803
COVID-19 vaccines and boosters	2,031
Total 2021 Visits	74,923

2021 HEALTH CHECKS & TREATMENTS

Foot care treatments	1,473
Seasonal flu vaccines	1,581

2021 OPERATING REVENUE

Revenue by payor: 60% Medicare, 8% Medicaid, 12% private insurance and patient pay, 20% all other, including CARES Act funding	\$16,920,555
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2021 UNDERPAYMENT OF CARE

We are a non profit guided by a mission to offer all Central Vermonters equal access to care. This means that we provide care to individuals regardless of their ability to pay. In 2021, we provided \$959,693 in care for which we were not fully reimbursed by Medicare, Medicaid, third-party private insurance companies, or by the patient and their families. We rely on fundraising and town funding to make up this difference.



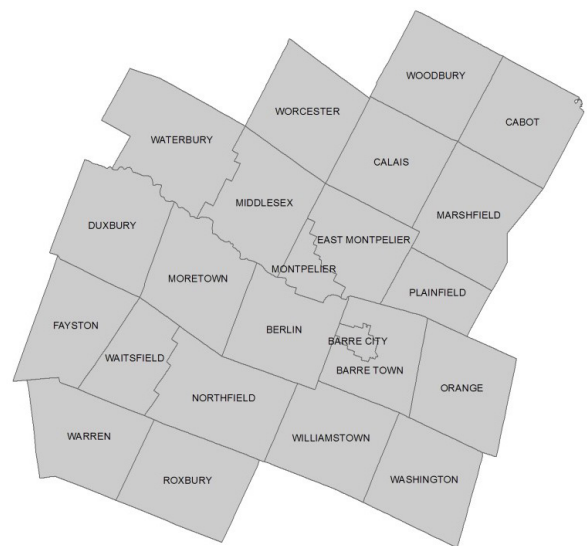
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ADDITIONAL INFORMATION

At any given time in 2021, CVHHH relied on about 110 volunteers. These individuals worked in our office providing administrative support and at foot-care clinics helping with billing and checking people in. They supported our development team with town funding outreach and at fundraising events. Many also supported us as hospice volunteers. Our Board of Directors and Board committees are volunteer positions. We appreciate the support and time of these generous individuals. To volunteer at CVHHH, visit us online at www.cvhhh.org/volunteer.

AGENCY OVERVIEW

CVHHH is an independent, full service 501(c)(3) not-for-profit Visiting Nurse Association (VNA) that has served 23 towns in Washington and Orange Counties since 1911. CVHHH is committed to providing highquality, medically necessary home health, hospice, and maternal-child health care to all Central Vermonters regardless of ability to pay. CVHHH also offers public foot care and flu clinics, private care, and long-term care services (homemaker and personal care attendant support) for clients and families at home.



LEARN MORE

To learn more about our services, or if you have questions about this report, contact Emily McKenna, Chief Marketing & Communications Officer at emckenna@cvhhh.org or 802-224-2215.