

Central Vermont Home Health & Hospice (CVHHH) is a full service 501(c)(3) not-for-profit Visiting Nurse Association (VNA) that has served 23 towns in Washington and Orange Counties since 1911. CVHHH is committed to providing high-quality, medically-necessary home health, hospice, and maternal-child health care to all central Vermonters regardless of ability to pay. CVHHH also offers public foot care and flu clinics, private care, and long-term care services (homemaker and personal care attendant support) for clients and families at home.

#### 2018 Visits

Home Health Care (inc. skilled, hi-tech and palliative nursing, therapies, aides, and social work)	54,282
Hospice (inc. nursing, aides, social work, and bereavement)	9,743
Long Term Care (inc. case management, aide/attendant, and homemaker)	19,993
Maternal Child Health (inc. nursing, lactation counseling, family support, social work, and	
Nurse Family Partnership/Strong Families Vermont)	1,778

Total 2018 Visits 85,796

#### 2018 Health Checks and Treatments

Seasonal Flu Vaccinations	1,303
Foot Care Treatments	2,163
International Travel Health Patients	33

# **2018 Operating Budget** Approximately \$13.2 million

Revenue by payor: Medicare 67%; Medicaid 14%; Commercial & Private Insurance 14%; All Other 5% Salary and benefits are 75% of expenses.

**2018 Underpayment of Care** As a not-for-profit organization, we are guided by a mission to provide care to all central Vermonters who need it, regardless of a person's ability to pay. In 2018, our nurses, therapists, aides and social workers provided \$590,047 in care for which we were not reimbursed by Medicare, Medicaid, any third-party private insurance, or patient/family payment.

### **Service Area**

Barre	Barre Town	Berlin	Cabot	Calais	Duxbury
East Montpelier	Fayston	Marshfield	Middlesex	Montpelier	Moretown
Northfield	Orange	Plainfield	Roxbury	Waitsfield	Warren
Washington	Waterbury	Williamstown	Woodbury	Worcester	

## **Staff and Volunteers**

At any given time in 2018, CVHHH employed 208 staff and relied on the service of about 115 volunteers. A little over one quarter of these volunteers support the Hospice team. Volunteers also provide administrative support in the office, with our health promotion nurse, and at our three major fundraising events, the Chez Henri Cup, Hospice Memorial Golf Tournament, and Seasons of Life.