



## 2017 At a Glance

Central Vermont Home Health & Hospice (CVHHH) is a full service 501(c)(3) not-for-profit Visiting Nurse Association (VNA) that has served its community since 1911. CVHHH is committed to providing high-quality, medically-necessary home health, hospice, and maternal-child health care to all central Vermonters regardless of ability to pay. CVHHH also offers public foot care and flu clinics, private duty care, and long-term care services (homemaker and personal care attendant support) for clients and families at home.

### 2017 Visits

Home Health Care (inc. skilled, hi-tech and palliative nursing, therapies, aides, and social work)	53,597
Hospice (inc. nursing, aides, social work, and bereavement)	8,493
Long Term Care (inc. case management, aide/attendant, and homemaker)	24,516
Maternal Child Health (inc. nursing, lactation counseling, family support, and social work and Nurse-Family Partnership)	1,484
<b>Total 2017 Visits</b>	<b>88,090</b>

### 2017 Health Checks and Treatments

Seasonal Flu Vaccinations	1,299
Foot Care Treatments	2,240
International Travel Health Patients	49

### 2018 Budget

Approximately \$13.3 million  
Revenue by payor: Medicare 66%; Medicaid 15%; Private Insurance 11%; All Other 8%  
Salary and benefits are 75% of expenses.

**2017 Underpayment of Care** As a not-for-profit organization, we are guided by a mission to provide care to all central Vermonters who need it, regardless of a person's ability to pay. In 2017, our nurses, therapists, aides and social workers provided \$723,937 in care for which we were not reimbursed by Medicare, Medicaid, any third party private insurance, or patient/family payment.

### Service Area

Barre	Barre Town	Berlin	Cabot	Calais	Duxbury
East Montpelier	Fayston	Marshfield	Middlesex	Montpelier	Moretown
Northfield	Orange	Plainfield	Roxbury	Waitsfield	Warren
Washington	Waterbury	Williamstown	Woodbury	Worcester	

### Staff and Volunteers

At any given time in 2017, CVHHH employed 240 staff and relied on the service of close to 85 active volunteers. Close to half of these volunteers support the Hospice team. Volunteers also provide clerical support in the office, with our health promotion nurse and at our three major fundraising events, the Chez Henri Cup, Hospice Memorial Golf Tournament, and Seasons of Life.